

Quality Control Manager – Job Specification

March 2025

The Role

This is a senior office-based role reporting to the Production Manager and working closely with the Production Manager. Cambridge Sensotec is an ISO9001 quality managed organisation audited by the British Standards. You will take responsibility for managing the Quality Management System and ensuring that processes and manufactured products fully comply with and always exceed demanding customer expectations. Specific responsibilities will include:

- Participate in senior management reviews, directly influencing the business plan and key performance indicators.
- Manage the QC team: one QC Assistant and a Compliance Manager.
- Co-ordinate our external audits with BSI (re-certification is due in March 2024)
- Organise and perform our internal auditing of each separate business area
- Continually evolve best working practices and procedures to deliver ISO9001 2015 certification.
- Overall responsibility for the Quality and Procedure Manuals (Standard Operating Procedures).
- Co-ordinate and support all QA and QC activities within the company and across our worldwide distributor network.
- Reporting directly to the Board of Directors
- Manage all customer quality improvement initiatives.
- Lead supplier quality assessments and improvement initiatives.
- Responsible for the quality control aspects of production and calibration, service and inspection activities and processes.
- Co-ordinate environmental initiatives.
- Champion root cause analysis and preventative actions.
- Actively support New Product Development activities.

Person

You will have considerable experience in a similar or senior Quality position within a manufacturing environment. You will excel at delivering the highest levels of customer service, best working practices, and quality of products to clients within highly regulated industries. Additionally, you will be an outstanding leader with the ability to influence both direct reports and others within the business.

- Five years minimum experience as a Quality manager or similar role.
- Experience with Quality Assurance Management processes.
- knowledge of methodologies of quality assurance and standards.
- Excellent numerical skills and understanding of data analysis/statistical methods.
- Extensive knowledge of MS Office and databases (we are highly computerised)
- Sense of ownership and pride in your performance and its impact on company's success
- Critical thinker with problem-solving skills experienced in 7D analysis
- Understanding of lean manufacturing principles.
- Good time-management skills
- Great interpersonal and communication skills
- Certification of quality control is a strong advantage (ISO 9001 etc.)
- Qualified ISO internal auditor (training can be done)

The Company

We are an established St. Ives (CAMBS) based company celebrating twenty-five years in the worldwide gas analysis & detection industry. Our technical products are sold all around the World to companies of all sizes; many of whom are famous names. We offer excellent pay and benefits including staff bonus scheme, workplace pension, agile hours, generous Christmas bonus as well as an excellent working environment maintained to the highest modern standards of Health and Safety. We are a friendly organisation of thirty-six people who value our employees and the contribution they make. We have excellent staff retention. Please note that for technical reasons (interference on the carbon monoxide sensors we manufacture) smokers & people who vape will not normally be interviewed unless they can demonstrate that they can avoid smoking completely during work hours including lunch breaks.